

Cabinet Committee on Performance Improvement
Meeting to be held on Thursday 9 September 2021

Part I

Electoral Division affected:
(All Divisions);

Corporate Strategy Monitoring report – Quarter 1 2021/22 performance update
(Appendix 'A' refers)

Contact for further information:

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Executive Summary

Corporate Strategy monitoring reports against the indicators agreed to monitor the 5 objectives of the Corporate Strategy have been regularly presented to the Cabinet Committee on Performance Improvement both before, and during the Covid pandemic, with the most recent quarter 4 2020/21 report being presented to the last Committee meeting on 1 July 2021.

The report at Appendix 'A' gives the latest performance updates available against the agreed Corporate Strategy indicators. The report provides the latest available quarter 1 2021/22 performance information and associated commentary on the current position against each indicator including any related issues and required actions.

Recommendation

The Cabinet Committee on Performance Improvement is asked to note and comment on performance against the indicators set out in Appendix 'A'.

Background and Advice

Performance indicators, associated targets and other relevant annual performance reports were agreed by Cabinet on 6 February 2020, against the 5 objectives of the Corporate Strategy.

Monitoring against these indicators was agreed, to form the content of future quarterly corporate performance monitoring reports to the Cabinet Committee on Performance Improvement.

The report at Appendix 'A' gives the latest performance updates available against the agreed Corporate Strategy indicators. The report provides the latest available quarter 1 2021/22 performance information and associated commentary on the

current position against each indicator, including any related issues and required actions.

Attention is drawn to the following key areas of performance.

Highlights of good performance includes:

Lancashire will be the place to live:

- Safety carriageway defects repaired within 20 working days (non-urgent)
- Percentage of Non-Traffic Management (NTM) lamp-out faults repaired within 5 working days
- Percentage of Traffic Management (TM) lamp-out faults repaired within 20 working days
- Percentage of children and young people who received targeted early help support from Children and Families Wellbeing service which successfully met their identified needs
- Percentage of children and young people who received targeted early help support from Children and Families Wellbeing service which successfully met their identified needs
- Percentage of children looked after who are actually living in Lancashire
- Percentage primary pupils offered one of top three preferences
- Percentage secondary pupils offered one of top three preferences

Lancashire will be the place to work:

- Number of e-downloads (via libraries)
- Percentage of young people in employment, education or training (EET)
- Percentage of young people in employment, education or training (EET) SEND pupils
- Number of Rosebud loans provided to new or existing businesses
- New businesses established by Boost
- Number of jobs created by Boost

Lancashire will be a place where people everyone act responsibly:

- Proportion of adults and older people receiving long term services who are supported in the community
- Permanent admissions to residential and nursing care homes per 100,000 population aged 18-64 during the year
- Permanent admissions to residential and nursing care homes per 100,000 population aged 65+ during the year
- Revenue forecast outturn % variance to budget

Indicators performing below the desired level and/or the impact of the COVID-19 pandemic has had a detrimental effect on the performance of include:

Lancashire will be the place to live:

- Safety carriageway defects repaired within 4 hours & 2 days (emergency & urgent)
- Safety carriageway defects repaired within 5 working days (non-urgent)
- Percentage of Health Checks undertaken

Lancashire will be the place to work:

- Number of visits to libraries
- Number of People's network (PNET) sessions in Libraries
- Number of library events organised and attendance
- Number of volunteers in Libraries
- Percentage of adults with learning disabilities in employment

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Risk management

No significant risks have been identified in relation to the proposals contained within this report.

Local Government (Access to Information) Act 1985

List of Background Papers

Paper	Date	Contact/Tel
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N/A

Reason for inclusion in Part II, if appropriate